

# Sharing Personally Controlled eHealth Records



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## National Drivers

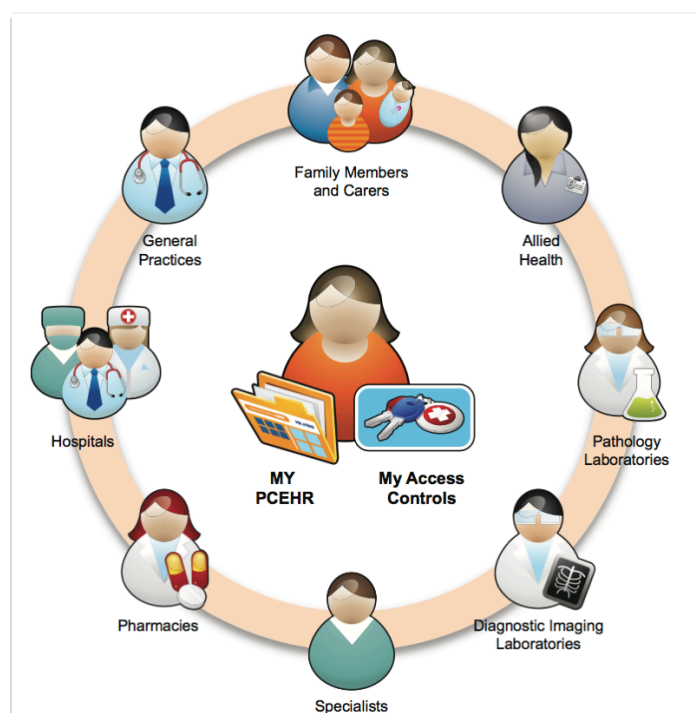
- ▶ **Fragmentation of information spread across a vast number of different locations and systems**
- ▶ **Limited access to health information at the point of care can result in...**
  - ▶ **A greater risk to patient safety**
  - ▶ **Increased costs of care and time wasted in collecting or finding information**
  - ▶ **Unnecessary or duplicated treatment activities**
  - ▶ **Additional pressure on the health workforce**
  - ▶ **Reduced participation by consumers in their own healthcare information management**

# National PCEHR

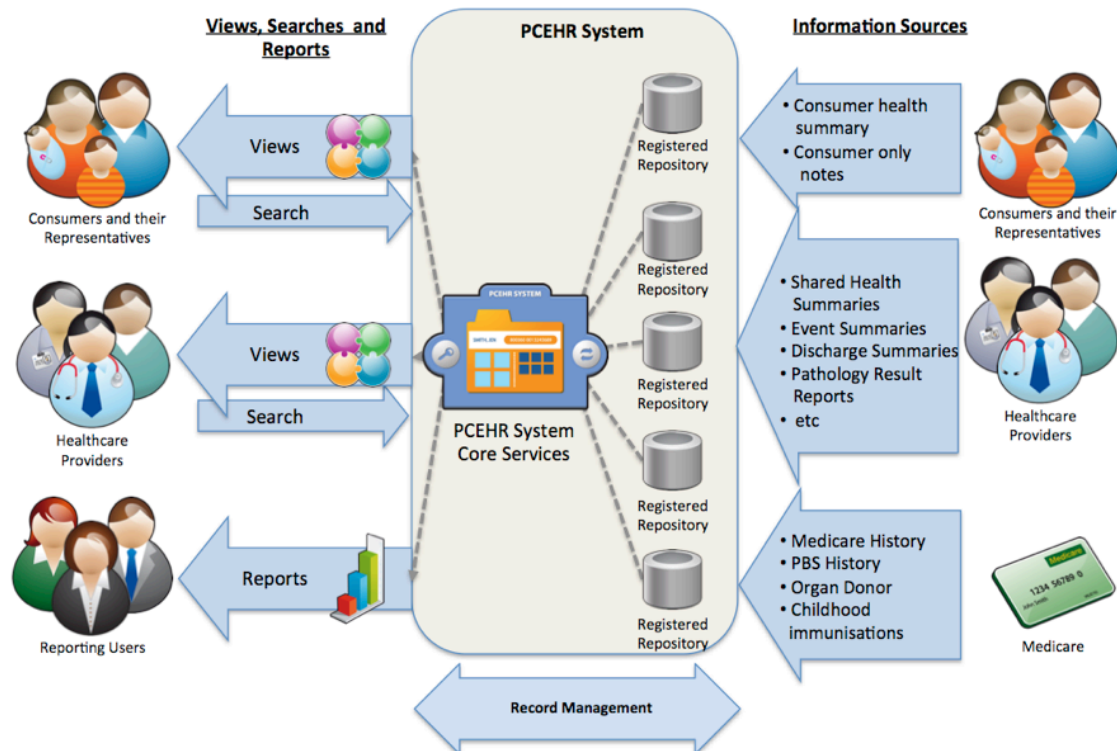
- ▶ **Personally Controlled Electronic Health Record (PCHER) provides:**
  - ▶ **Improved continuity of care for consumers accessing multiple providers**
  - ▶ **Access to consolidated information about a consumer's medicines**
  - ▶ **Enabling consumers to participate more actively in their healthcare**
  - ▶ **Improved diagnostic and treatment capabilities through enhanced access to health information**
- ▶ **Supported by Legislation: PCHER Act**

# National PCEHR

- ▶ **Consumer Oriented**
  - ▶ **Life-long Record**
  - ▶ **Privacy Controls**
  - ▶ **More informed**
- ▶ **Provider Oriented**
  - ▶ **Greater knowledge**
  - ▶ **Efficiencies**
- ▶ **Impact**
  - ▶ **Save Lives**
- ▶ **\$500M Investment**
- ▶ **Live 1st July 2012**



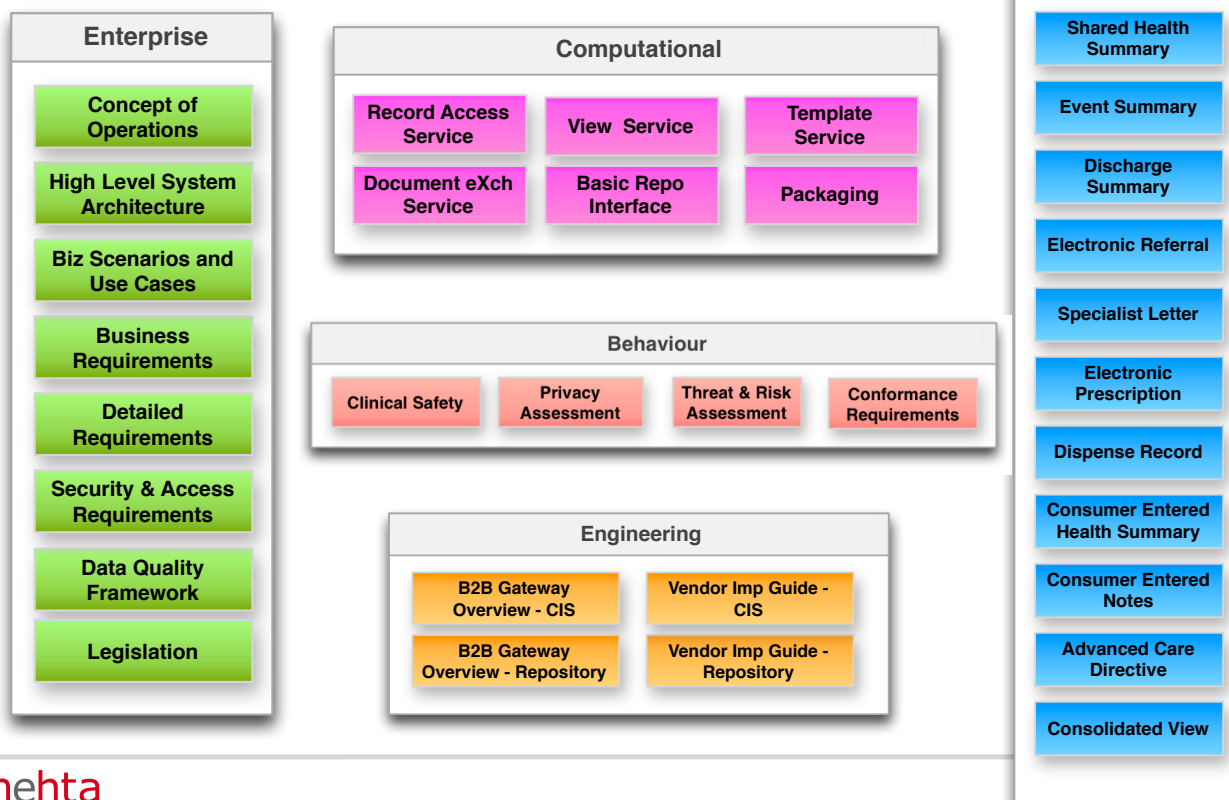
# PCEHR Components



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# Designing PCEHR



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## PCEHR Interface - National Consumer Portal

[My Home](#) | [My Details](#) | [Help](#)

**IANNELLA, RENATO** DOB: [REDACTED] SEX: Male CLOSE

[Showing All](#) Print

**Health Record Overview**

This is not a comprehensive view of your health information. For more information about your health record or data, please consult your healthcare professional.

**Shared Health Summary**

01-Sep-2012	NEW!	Health Summary	Dr Murphy	Fairfield Medical Centre
01-Jul-2012		Health Summary	Dr Murphy	Fairfield Medical Centre

**Recent Clinical Documents**

01-Oct-2012	NEW!	Prescription	Dr Corky	Gladstone Road Surgery
02-Oct-2012	NEW!	Prescription	Dr Louie	Woolloongabba Emergency Centre

**Navigation Menu:**

- Health Record Overview
- Clinical Documents
- Shared Health Summary
- Personal
  - Personal Health Notes
  - Personal Health Summary
  - Advance Care Directive Custodian
  - Your Personal Details
  - Emergency Contact Details
- Medicare Records
  - Australian Organ Donor Register
  - Medicare/DVA Benefits Report
  - Pharmaceutical Benefits Report
  - Medicare Services Overview
- Restricted Settings
  - Medicare Information Preferences
  - Notification Settings
  - Manage Access to this Record
  - Manage Document Access
  - Restricted Settings
  - Audit Log

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## PCEHR Interface - Clinical Information System - Zedmed

WinVNC

Zedmed Clinical

File Encounter Results Reference Voice Library Reports Tools Utilities Help

Open Patient Open Family Close Patient Waiting Room Results Inbox Scan MIMS Address Book Travel Batch Writer To Do List

Bevan, Mrs Eva Paterson, Mr Lionel McAuliffe, Miss Jaeda Gordon, Mr Brenton Calzavella, Miss Sienna Crispulli, Mrs Julie Dickinson, Ms Sherrilyn (Sherr)

PCEHR Documents for Dickinson, Ms Sherrilyn

Category	Event Date	Service	Author	Creation Time	Status
3 new document(s) since the last Shared Health Summary					
Medicare/DVA Benefits Report	10/05/2012	DHS Medicare	DHS	10/05/2012	Approved

Result View Enhanced View

**Referral**

**PATIENT: Haimi Jean INGLETON** SEX: Female DOB: 12 Dec 1993 AGE: 18 years

☒ Administrative Details ☒ Provider Identifiers **IHI: 8003 6023 4655**

**START OF DOCUMENT**

<b>PATIENT DETAILS</b> Name: Haimi Jean INGLETON Sex: Female Date of Birth: 12 Dec 1993 (18 years) IHI: 8003 6023 4655 6635 Address: Temporary Address: Strathfield 33, Strathfield, NSW, 2135, Australia Contact: Email: haimi@workplace.com (Home)	<b>Document Type</b> : e-Referral <b>Creation Date/Time</b> : 13 Mar 2012 <b>Date/Time Attested</b> : 13 Mar 2012 <b>Document ID</b> : 8796f696-fa01-4ed5-a838-61eb4773dba <b>Document Set ID</b> : 4ec9cb2b-c7a9-48ef-99e7-0050897bfe58 <b>Document Version</b> : 1 <b>Completion Code</b> : Final <b>Author</b> : Dr Henry Button a.k.a. Br Davey Wong (General Medical Practitioner) <small>PHN: 1. 8003 6158 2222 41101</small>
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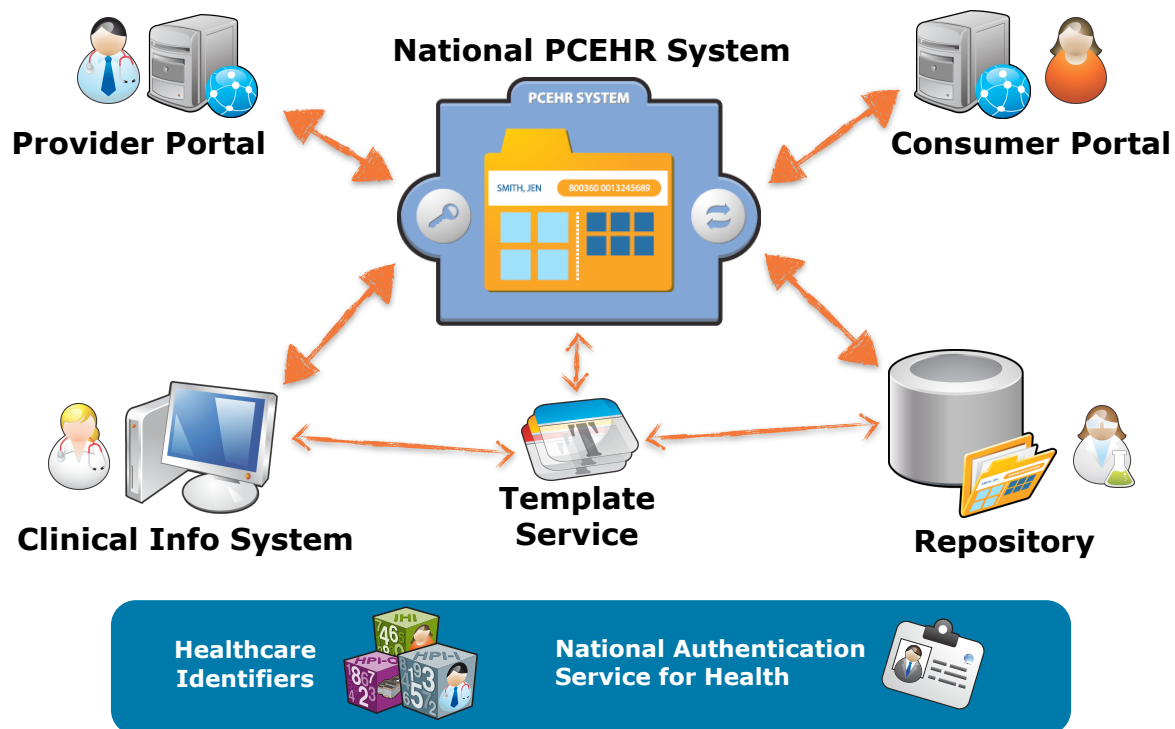
Result Navigation: Fullscreen Prior Next

Actions: Routine Appointment Urgent Appointment All OK, Notify Patient Mark Result Complete Patient Notified Update Result

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# Interactions



# PCEHR Design

- ▶ **PC = Personally Controlled**
  - ▶ Consumer Opt-in
  - ▶ Focus on Consumer's access control preferences
  - ▶ Portal Access (national + 3rd party)
- ▶ **EHR = Electronic Health Record**
  - ▶ Healthcare Provider's Clinical Documents
  - ▶ Consumer Notes
  - ▶ Medicare Information
- ▶ **Providers**
  - ▶ Augment the Local Clinical Information System
  - ▶ Contracted Service Providers + Repository Vendors

# PCEHR Functions

- ▶ **Designed as a Document Sharing system**
  - ▶ Treats originating source as the 'source of truth'
  - ▶ Not a clinical data/patient service
  - ▶ Document Index Service
- ▶ **Summary Views**
  - ▶ SHS excerpts + latest changed docs
- ▶ **Extensive Audit Logs**
- ▶ **Participation & Authorisation**
  - ▶ Access Control Settings
  - ▶ Emergency Access
- ▶ **Distributed operations**
  - ▶ Repositories

# Backend: B2B Gateway

- ▶ **Record Access Service**
  - ▶ Find and gain access to a PECHR
- ▶ **Document Exchange Service**
  - ▶ submit, retrieve, remove documents
- ▶ **View Service**
  - ▶ document list, views, audit logs
- ▶ **Template Service**
  - ▶ Clinical Documents specs, schemas, schematrons (per conformance level)



# Healthcare Providers

- ▶ **Authorised User Identifiers**
  - ▶ HPI-O for Organisations
  - ▶ HPI-I for Individuals
- ▶ **Authentication: NASH Certificates**
- ▶ **Register to Participate**
- ▶ **Conformant Software**
- ▶ **Organisation-based access**
  - ▶ Documents authored by Org
  - ▶ Will always get access, despite Consumer settings or deletions



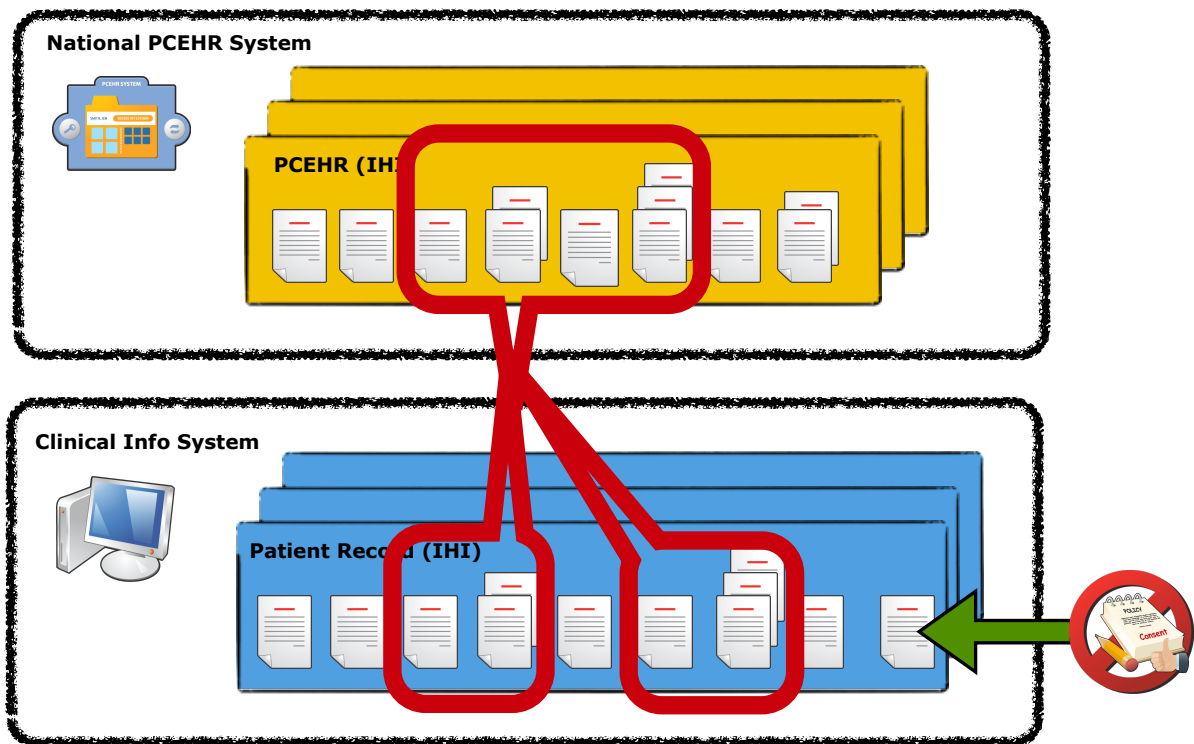
# Clinical Documents

- ▶ **New Documents (shared only)**
  - ▶ Shared Health Summary (SHS)
    - ▶ Only on National Repository
  - ▶ Event Summary
- ▶ **Existing CoC documents (copies sent to PCEHR)**
  - ▶ Discharge, Referral, Specialist Letter, Prescription, Dispense Record
- ▶ **Consumer Entered Information**
  - ▶ Notes, Health Summary, ACD CR
- ▶ **Terminology: SNOMED CT-AU & AMT**
- ▶ **HL7 CDA + Conformance Levels (1A,1B,2,3A,3B)**





# CIS Interactions





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## Consumer



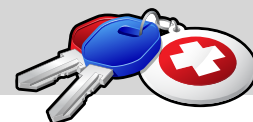
- ▶ **Consumer must Opt-in (with default Consent)**
  - ▶ **Individual Healthcare Identifier (IHI)** 
  - ▶ **Can withdraw anytime**
- ▶ **Consumer Agents**
  - ▶ **Authorised Representative (=access)** 
    - ▶ **For minors**
  - ▶ **Nominated Representative (read only)**
- ▶ **Minors may “Take Control” of PCEHR at 14 years and must at 18 years**
- ▶ **Pseudonyms allowed (eg famous people)**

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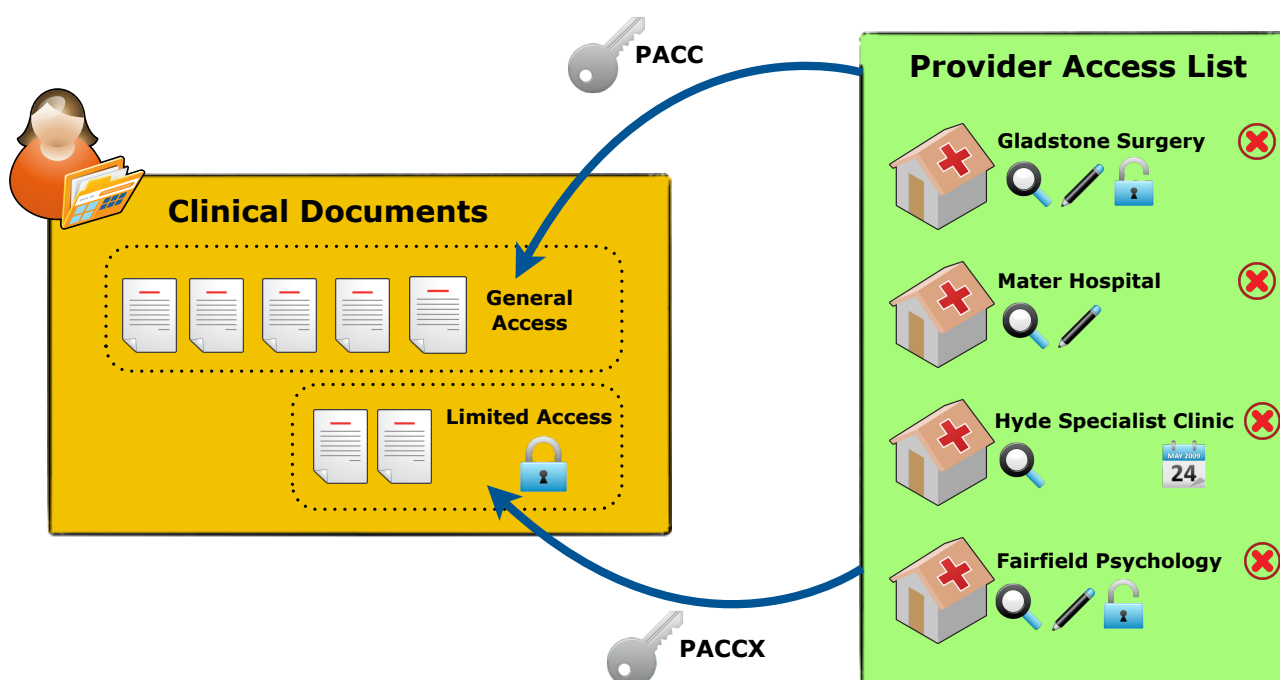
# Access Control



- ▶ **Do not Advertise PCEHR (disclosure indicator)**
- ▶ **Two access control models**
  - ▶ **Open Access (basic)**
    - ▶ All registered healthcare orgs can read/write
  - ▶ **Provider Access (advanced)**
    - ▶ Must provide Passcode (PACC) at point-of-care
    - ▶ HPI-O added to Provider Access List
    - ▶ Can then set read/write per Provider
    - ▶ Can Revoke access and/or set end date
- ▶ **Document Level Access settings**
  - ▶ **General Access**
  - ▶ **Limited Access - Another Passcode (PACCX)**
- ▶ **May withdraw Consent per document at point-of-care**



# Advanced Access



# Summary

- ▶ **The National PCEHR System key principles**
  - ▶ **Consumer Controlled (designed for privacy)**
  - ▶ **Actively engaged key healthcare stakeholders in the design, delivery, operation and future**
  - ▶ **Delivers Value to all participants**
  - ▶ **Provides Trust and Confidence in quality and safety of the health information provided**
  - ▶ **Builds National Infrastructure (pragmatical and incremental)**
- ▶ **Long term health benefit to all Australians**